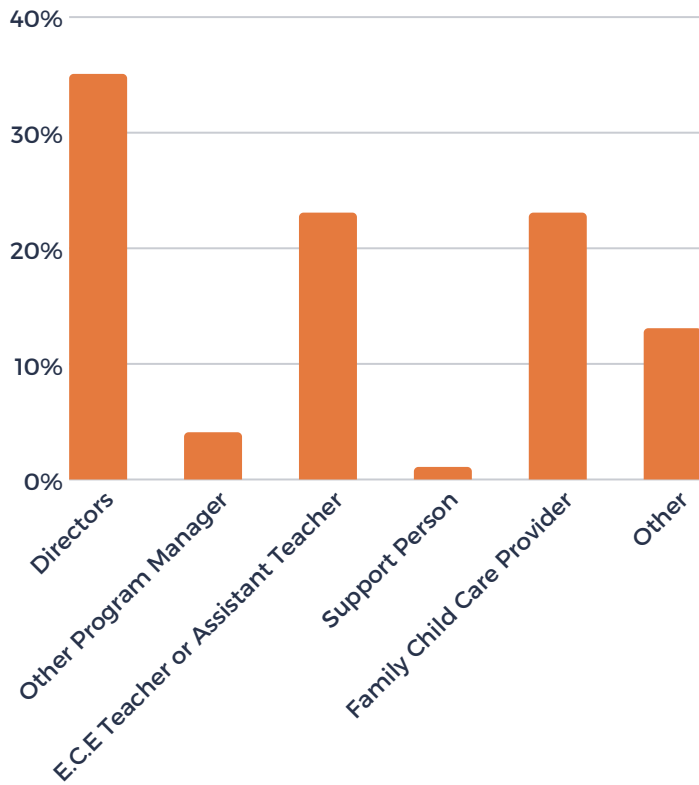


Delaware Association for the Education of Young Children (deaeyc)

2020 SURVEY

WHAT IS YOUR POSITION?



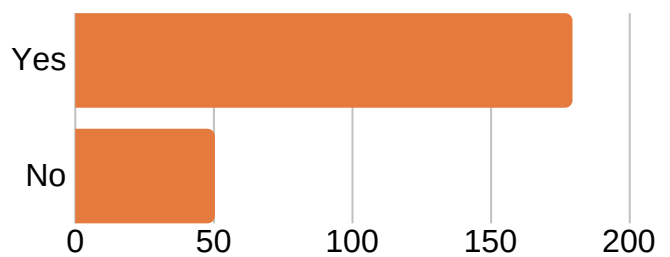
DEAEYC PROGRAMS:

For T.E.A.C.H Early Childhood Delaware program, 72 individuals are participating and 158 are not.

For Child Care WAGE\$, 101 individuals are participating and 129 are not.

For Get Delaware Reading Wilmington, 20 individuals are participating and 210 are not.

DEAEYC PROFESSIONAL DEVELOPMENT PARTICIPATION:



DEAEYC VIRTUAL TRAINING OFFERINGS:

Out of the 232 that answered the question "Are real-time virtual trainings something that you and/or your staff would be interested in participating if available"; 93% states that they would be interested in real-time virtual training's 85% would be interested in evening hours during the week and 70% were interested in Saturday morning training's..

The time-frame that would be best for training was:

- May
- June
- October
- February

Kind of training's that would benefit during the state of emergency and after:

- Self-Care/Stress Management
- Cleaning Procedures and Safety Protocols for COVID-19
- What the "New Normal" will look like and how regulations will affect them

232

Respondents

98

deaeyc members

82%

Were aware of the options for child care's for the state of emergency

MANY STATE AGENCIES HAD TO REACT TO THIS SITUATION QUICKLY. ARE THERE WAYS THEY COULD HAVE BEEN MORE HELPFUL?

There were many responses to the survey around ways state agencies could have been more helpful. These were the top responses for each state agency.

Office of Child Care Licensing

- Streamline communication between agencies
- Better communication
- Everyone on the same page

Office of Early Learning

- Streamline communication between agencies
- Better communication and sooner
- Guidance on safety precautions when re-opening regarding ratios, qualifications, cleaning protocols, safety for staff, and families

Purchase of Care

- Better communication and more frequently
- Unclear information that changed frequently
- Better clarification on the payment process for families that transferred from other programs

Division of Public Health

- Better communication and returning communication
- Essential supplies (cleaning supplies, PPE)
- Streamline communication between agencies

For all the agencies, there were a large amount of responses stating that they did the best they could under the current situations.

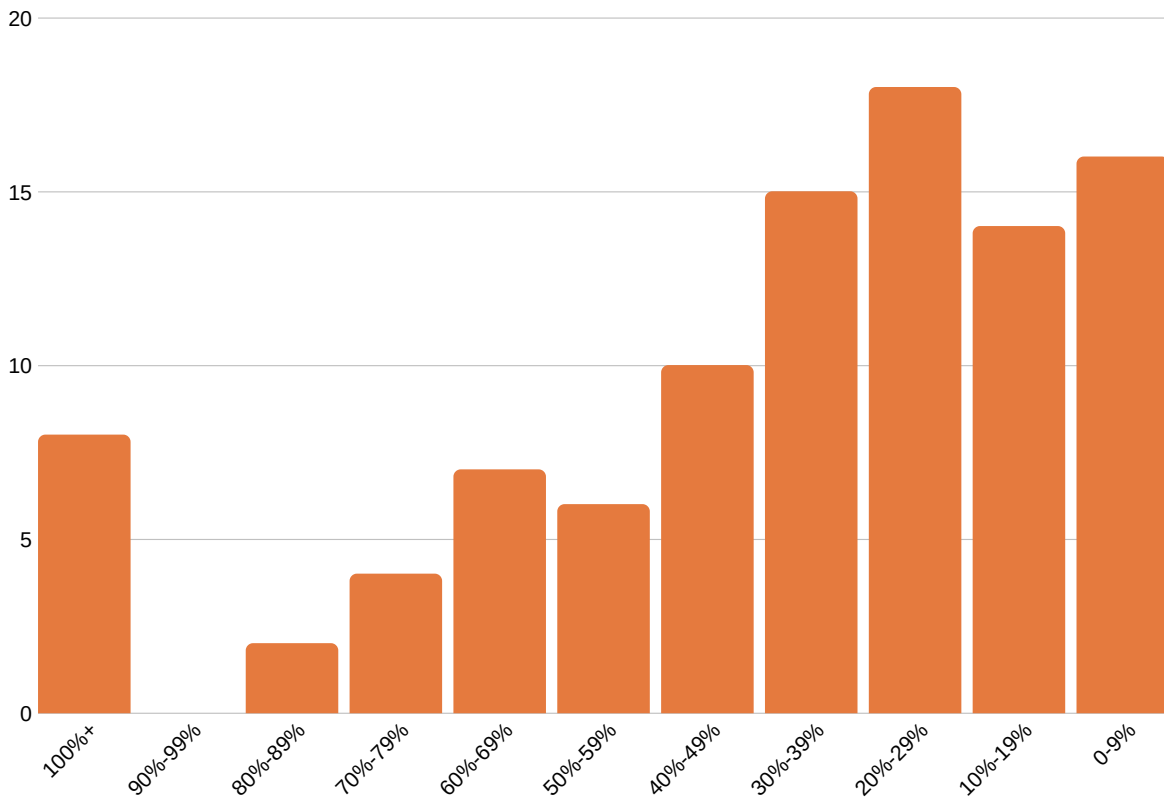
WERE YOU FEARFUL THAT REMAINING OPEN WOULD COMPROMISE THE HEALTH AND SAFETY OF YOU AND YOUR STAFF?



WERE YOU PREPARED TO HAVE ENOUGH SUPPLIES ON HAND TO LAST TWO MONTHS REGARDING MAINTAINING HEALTH AND SAFETY PRECAUTIONS?



PERCENTAGE OF ORIGINALLY ENROLLED CHILDREN THE EMERGENCY CARE SITES ARE SERVING:



CHILDREN IN PROGRAMS:

- 39 Programs referred families to Emergency Child Care Sites
- 44 Programs accepted new children from closed sites
- 42 Programs have a plan in place for transitioning children back to their original program.
- 53 Programs do not have a plan in place for transitioning children back to their original program.
- 46 Programs have a plan for re-opening regarding the children coming back while 45 programs do not have a plan.

HARDSHIPS CONCERNING HEALTH FOR STAFF AND FAMILIES / 86 RESPONDANTS:

- 29 Programs stated that staff were concerned with potential exposure.
- 12 Programs expressed concern with obtaining supplies such as diapers, hand sanitizer, clorex wipes, face masks, and basic cleaning supplies.
- 11 Programs expressed concern around finances.
- 5 Programs expressed concern around obtaining food supplies.

HARDSHIPS FAMILIES ARE SEEING / 85 RESPONDENTS:

- 21 Programs stated that families are worried over finances from either losing their jobs all together or reduction of hours.
- 17 Programs reported that families were struggling with working from home and having their children home with them.
- 9 Programs reported that families were stressed because of their risk of exposure from their working environments.

37% OF PROGRAMS THAT ARE OPEN AND RESPONDED TO THE SURVEY STATE THEIR STAFF ARE BEING PAID FROM STATE FUNDS (TIERED REIMBURSEMENT, PURCHASE OF CARE). 14% OF THE PROGRAMS ARE PAYING STAFF FROM THE PAYROLL PROTECTION PROGRAM.

FINANCIAL HARDSHIPS PROGRAMS ARE FACING-



Programs and family child cares responded that the financial hardships they were facing during this time were around not being able to charge co-pay to parents with Purchase of Care, not enough funding from state overall, not receiving full Purchase of Care, cost of supplies are higher, lower attendance meaning loss of parent pay tuition, and not receiving funding quick enough to support their financial obligations.

WHAT'S WORKING DURING THE STAY AT HOME ORDER?



WHAT'S NOT WORKING DURING THE STAY AT HOME ORDER?

- Following the rules and regulations around maintaining a safe environment.
- Staff coming together and supporting one another.
- Financial support from the state.
- Communication with the parents.

- Obtaining the necessary supplies for cleaning.
- Receiving financial assistance in a timely manner.
- Having to pay for staff unemployment and finding staff that want to work.

RESPONSES FROM PROGRAMS THAT CLOSED REGARDING STAFF:

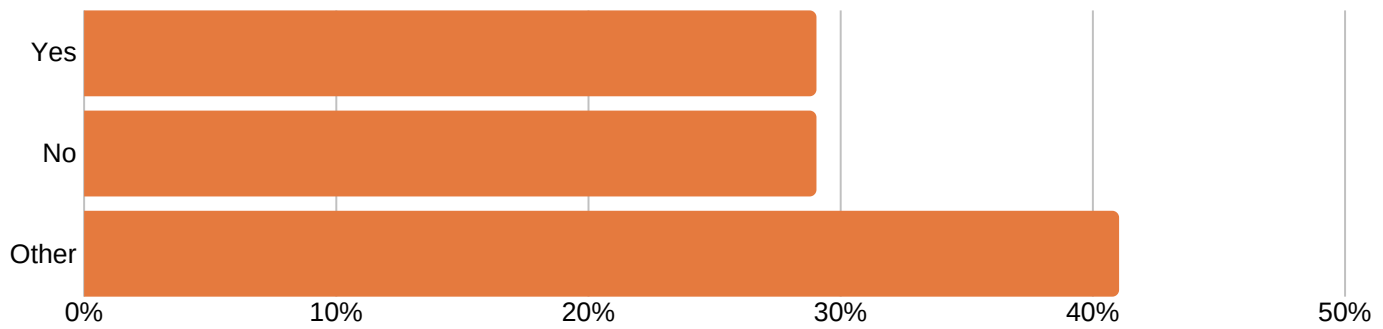
- 17 Programs out of the 27 that responded stated that their staff did apply for unemployment.
- 18 Programs out of the 51 that responded stated that their staff were receiving unemployment.
- 24 Programs out of the 47 that responded stated that their staff were still waiting for unemployment.
- 28 Programs out of the 48 that responded assisted their staff with the unemployment process.

ARE YOU WORRIED THAT STAFF ARE MAKING MORE ON UNEMPLOYMENT NOW AND MAY NOT RETURN TO YOUR PROGRAM?



46% OF PROGRAMS THAT ARE CLOSED WHO RESPONDED TO THE SURVEY ARE WORRIED THAT THEIR STAFF WILL FIND ALTERNATIVE EMPLOYMENT AND NOT RETURN TO THE FIELD.

DO YOU HAVE A PLAN FOR RE-OPENING REGARDING YOUR STAFF?



Other-majority of them are currently working on the plan while the others are waiting to hear about the re-opening rules and regulations or have no staff.